



Self-Realization Fellowship

Founded in 1920 by Paramahansa Yogananda

Dear Friend,

The first 2019 SRF World Convocation livestream is just hours away. We have a few tips and instructions to ensure the best viewing experience for you.

Accessing the Livestream

To view the livestream, please follow these simple steps:

1. Visit the [Self-Realization Fellowship Livestream web page](#).
2. Scroll down to your event. The video will automatically appear at the scheduled program time in the event section where you see the countdown.

You may also watch the video by logging in to your Cleeng account, or via the email receipt you received from Cleeng. Please see this [tutorial for additional instruction](#).

Tips for the Best Viewing Experience

To ensure the best viewing experience, we would like to share the following tips:

- **Purchase early.** To avoid viewing delays, we suggest you purchase as far in advance as possible.
- **Log on 15 minutes before the event.** Give the video time to load and buffer by logging on in advance of the start time.
- **Close all other programs, apps, and browsers.**
- **Video quality or delays.** Video load time and quality may vary based upon your internet service provider. Should you experience buffering, the video taking too long to load, or pausing during play, you may want to try the following:
 - Close all applications and programs other than the livestream web page.
 - Change the video quality by clicking the gear icon in the toolbar at the bottom of the video.
- **Supported browsers.** Although we do support most browsers and devices, we recommend Chrome, Firefox, or Safari for the best viewing experience.
- **Problems streaming.** If you are experiencing problems livestreaming the event, clearing your cache and cookies solves most streaming issues. [Please see this page for detailed instructions on clearing your cache and cookies](#).
- **Technical Support.** Cleeng technical support is available to assist you. Should you require technical support, please [submit a report directly to Cleeng](#) and they will respond within 15 minutes.

Stream Until August 25

Shortly after the livestream, each event will continue to be available for viewing through August 25, 2019.

BROTHER CHIDANANDA, PRESIDENT

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